

## TERMS AND CONDITIONS

### **Bouquet and Gift Delivery**

Please ensure that you have provided correct full address details, including an accurate postcode for the intended recipient, and a daytime contact telephone number for the recipient, as well as a telephone number for yourself.

This is so that we can notify you should we encounter any delivery problems and contact the recipient should we need to.

On acceptance of your order you will be advised by e-mail confirmation. Please check again that all the delivery details are correct. If they are wrong, please telephone us on 01306 868186 or email: [Julie@flowersbyjulieb.co.uk](mailto:Julie@flowersbyjulieb.co.uk) stating which details are incorrect. Flowers by Julie B cannot be held responsible for any incorrect details given or wrong delivery - see disclaimer below.

### **Sympathy Tribute Delivery**

For delivery of Sympathy Tributes we need the following information:

- The full name of the deceased.
- The address of the undertaker or the address of the crematorium , including full postcode & telephone number if possible
- Date of the funeral service.
- Time of the funeral service.
- Card message details

In addition to the above we also need a daytime contact number for you so that we can contact you if any query arises with the tribute.

On acceptance of your order you will be advised by e-mail confirmation- please check again that all the details are correct. If they are wrong please telephone us on 01306 868186 or email: [Julie@flowersbyjulieb.co.uk](mailto:Julie@flowersbyjulieb.co.uk) and state which details are incorrect.

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### **Disclaimer- for all items**

Illustrations are for guidance only.

Content and colour of flowers may vary according to availability.

In the event of any supply difficulty we reserve the right to substitute any flowers of equal value and quality without notice.

Full payment must be received in advance of delivery.

### **Weddings and Events**

Full payment must be received 2 weeks before date of wedding or event.